



Mecklenburg County Health Department

Guidelines for when a Provisional classifications is Issued

Provisional Sanitation Classification

- An Environmental Health Specialist (EHS) will return **within 7** calendar days after the provisional classification was issued to perform another sanitation inspection.
- If a reinspection is conducted and critical items are corrected, the facility can receive a Superior Classification (0-15 demerits) or an Approved Classification (16-30 demerits).
- If a reinspection is conducted, all critical items are corrected, and the facility receives between 31 and 45 demerits another provisional sanitation classification will be issued.
- If a reinspection is conducted and the same critical items have not been corrected, a **Disapproved Sanitation Classification** will be issued.
- An extension to correct violations may be granted if the repairs will take more than 7 days to complete. These include, but are not limited to: Sink installation, equipment repairs/changes, hot water heater repair/replacement, or other equipment/construction items. Extensions **will not** be granted for operational issues.
- A request for an extension must be received by this department, **in writing, within the 7 day period and before a reinspection has been conducted.**
 - Send extension request to Mecklenburg County Health Dept., c/o of the EHS's name, 700 North Tryon Street, Suite 208, Charlotte, NC 28202 or fax request to 704-336-5306.
 - **Request shall include:**
 1. Your name, title, and name of facility.
 2. Reason for extension (Be specific about what provisional item you are requesting an extension for).
 3. If adding or replacing equipment, specify what equipment you are adding or replacing and where this will occur.
 4. Date the items will be corrected by.
 5. Address to send approval letter to.

If the provisional item entails installing new sinks, hot water heaters, etc., one or more building permits (e.g. plumbing, mechanical) may be required by the Mecklenburg County Land Use & Environmental Services Department. For more information on these permits, call 311.

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