

HOMES Program FAQ's

(Helping Out Mecklenburg's homeowners with Economic Support)

1. What is the purpose of the program?

- a. This grant program is designed to assist qualified residential homeowners with low income within Mecklenburg County to retain their homes by reducing the financial burden.
- b. Applications will be processed on a first come first serve basis until funds are exhausted.**

2. Who can qualify?

- a. Ownership & Occupancy Requirement
 - i. Applicant must live in Mecklenburg County
 - ii. Applicant must be the owner of the residential property
 - iii. Applicant must be currently occupying said property and have lived at this property for at least the last 3 consecutive years
- b. Tax Status
 - i. Must not have more than 1 delinquent tax bill in the last 3 years (2018-2020)
 - ii. Applicants with taxes owed for more than 3 years do not qualify

3. Is there an income limit?

- a. Applicant's total household income must not exceed 80% of the Area Median Income as set by Housing and Urban Development (HUD).

b.

FY 2020 Income Limit Category	Persons in Family							
	1	2	3	4	5	6	7	8
Low (80%) Income Limits (\$)	46,800	53,450	60,150	66,800	72,150	77,500	82,850	88,200
Explanation								

- c. Must include all income from each member of the household who is working

4. Is there an age limit?

- a. No, there is no age limit for this program

5. What is the deadline for 2020?

- a. Must have a postmark by November 30, 2020
- b. Must have the email by midnight on November 30, 2020

6. Where can I get an application?

- a. Complete an application online at www.MeckNC.gov/taxes
- b. Request a paper application by calling 980-314-4226
- c. Visit our lobby at 3205 Freedom Drive, Suite 3500, Charlotte
- d. You can drop off at the Tax collectors drop box

7. Where do I return an application?

- a. Paper applications
 - i. County Assessor's Office
3205 Valerie C. Woodard, Suite 3500

Charlotte, NC 28208

Drop at the Tax collectors drop box

- b. Email to RPEMAIL@mecklenburgcountync.gov

8. Will my income for 2020 be counted?

- a. No, we are having to use 2019 income as we require IRS documentation

9. What if I have already paid my bill?

- a. The Tax Collector will create a Pre-Pay bill for 2021 taxes
- b. Possible Refund process will be reviewed for 2020.

10. What if I am in another program for tax relief?

- a. You cannot apply for this year's TAP if you are in the
 - i. Homestead (Elderly/ Disabled/ Veterans/Circuit Breaker)
 - ii. Farm Program (PUV)
 - iii. Or any other kind of property tax deferment
- b. If you are in the City's Aging in Place, you may apply and if you qualify you will get the grant for up to \$340, minus anything the City has already given to you.