



# WARMING HEARTS AND HOMES

Meeting your immediate energy needs



## Do you need help paying your heating bill this winter?

The Mecklenburg County Department of Social Services is offering help to residents this winter by providing Low Income Energy Assistance Program (LIEAP) funds to eligible households. LIEAP is a federal program that assists low-income households with their immediate heating needs, so they won't have to choose between heating their homes and buying other necessities.

You do not have to be at risk of disconnection or delinquent to take advantage of this one-time, direct vendor payment in the amount of \$300, \$400 or \$500.

### WHEN DO I APPLY?

- **December 1, 2020 - March 31, 2021**  
(Seniors 60+)
- **January 4, 2021 - March 31, 2021**  
(All Households)

### HOW DO I APPLY?

Download the LIEAP application on our county website [www.mecknc.gov/LIEAP](http://www.mecknc.gov/LIEAP) and:

- Mail completed application to 301 Billingsley Road, Charlotte, NC 28211
- Email your completed application to [lieap@mecklenburgcountync.gov](mailto:lieap@mecklenburgcountync.gov) or
- Drop-off completed application at one of our DSS locations:  
Wallace Kuralt Building at 301 Billingsley Road, Charlotte NC, 28211  
Community Resource Center at 3205 Freedom Drive, Suite 1000, Charlotte, NC 28208
- Call our DSS Call Center at 704-336-3000 or Just I Call at 704-432-1111 to complete a telephone application. A LIEAP representative will contact you to begin the interview process
- Visit our All ACCESS POINT @ <https://allaccess.mecknc.gov> to apply for benefits, submit documents for existing cases and much more

### HOUSEHOLD CRITERIA

- At least one eligible U.S. Citizen or Legal Resident
- Cash resources of \$2,250 or below
- Be responsible for the heating cost
- Income at or below 130% of the Federal Poverty Limit (see table below).
- Households **DO NOT** have to be behind on their energy bill to qualify.

WINTER 2020-2021 HOUSEHOLD INCOME GUIDELINES 130% of FEDERAL POVERTY		
FAMILY SIZE	MONTHLY	YEARLY
1	\$1,382	\$16,584
2	\$1,868	\$22,416
3	\$2,353	\$28,236
4	\$2,838	\$34,056

### WHAT FORMS OF VERIFICATIONS ARE REQUIRED?

- Any of the following forms of identification: State ID Card, Driver's License or Passport
- Utility Bill
- Social Security Number
- Proof of Income

### LIEAP PAYMENT DETAILS:

Checks will be sent directly to the utility companies/vendors. The amount of the payment is based on the household's source of fuel (e.g., electric, gas, etc.) and other criteria. For more information, please visit our county website:

[mecknc.gov/LIEAP](http://mecknc.gov/LIEAP)