

PRIOR/UPON ARRIVAL:

- STRICTLY ENFORCED. NO EARLY CHECK-IN NOR LATE CHECK OUTS ARE PERMITTED. Check-In is any time after 3pm & Check out is any time before 12 (NOON).
- Locate Gate Code: Please reference permit and confirm dates (first link in this email) Gate Code can be found in the Blue Events Note Box or in Custom Questions.
- Display parking pass on vehicle dash upon arrival (pass will be in site box)
- All vehicles must be parked in their designated site driveways. Vehicles that are unable to fit on your site driveway must be parked in overflow parking located by the Campground office or Primitive Parking lot.
- All pets must always remain on a 6ft leash and cannot be left unattended. No pets allowed in Bath House. Pets must not harass or cause a disturbance to other guests or wildlife.

ANY VIOLATION OF THE FOLLOWING COULD RESULT IN A LOSS OF RESERVATION PRIVILEGES & NO REFUND WILL BE ISSUED:

- DO NOT move fire rings/NO gathering of firewood . (NO burning of cans, glass, wood with nails)
- DO NOT move picnic table off site.
- NO PARKING on tent pads, islands, or side of the road.
- NO alcohol, drugs, weapons, nor tobacco products permitted.
- NO sidewalk chalk, confetti, balloons, water balloons, generators
- Quiet Hours 10pm-7am
- NO loud music allowed. Please respect your neighbors.

REFUND POLICY:

- Refunds will be given (minus a 10% administrative fee) if cancellation notice is given at least thirty (30) days in advance for Facility, Field and Shelter rentals OR at least ten (10) days in advance for Campground rentals and Activities.
- There will be NO REFUND if less than thirty (30) days' notice is given for Facility, Field and Shelter rentals.
- There will be NO REFUND if less than ten (10) days' notice is given for Campground rentals and Activities.
- NO REFUNDS will be given in the event of inclement weather.
- In the case of inclement weather, Facility, Field and Shelter reschedules may be given for another time or location (of equal or lesser value) but must be requested within seven (7) business days after the event.
- Campground reschedules must be made at least three (3) days prior to the rental camping date.
- Only one (1) Camping reschedule is allowed per reservation.
- All refunds must be submitted via the Refund Request Form provided by Mecklenburg County Park and Recreation.
- Customers should be aware that refunds take twenty-one (21) days to process.

PLEASE EMAIL MCDOWELLCAMPGROUND@MECKLENBURGCOUNTYNC.GOV FOR ANY FURTHER QUESTIONS REGARDING YOUR RESERVATIONS.