January 18, 2018

Policy on Utility Reconnection

This policy was developed in response to local utility providers that have been requesting “safety” or “reconnect” permits and inspections to restore utility service to structures that have been disconnected from the utility provider, when no work requiring a permit has been performed.

North Carolina General Statutes limit the issuance of permits and performance of inspections to the construction, alteration, repair, replacement, equipment, appliances, fixtures, fittings and appurtenances to buildings or structures. We have no authority to perform inspections on existing structures where no work has been performed.

If a utility provider requires assurances that the structure is safe to have the utility service reconnected, they must make arrangements with the customer to ascertain the safety and readiness for the building system or systems to be reconnected. If work is required to repair, alter or replace any existing systems or appliances, then permits, as required by the scope of work, must be obtained from Mecklenburg County Code Enforcement and the required inspections will be performed by Code Enforcement staff to verify code compliance for the permitted scope of work.

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