

PERMITTING & INSPECTION TIPS

for making emergency repairs

When property is damaged unexpectedly, it can affect the safety and security of the home or business, and the people there.

The situation can be stressful for everyone involved, and the ability to make repairs quickly is critical. Mecklenburg County Code Enforcement staff place the highest priority on the safety of our community and partnering with homeowners and business owners to get on with repairs quickly after a disaster.

Some home repairs and many commercial repairs will require a permit and inspections. In an emergency, our staff do everything possible to expedite those permits and inspections. Typically, repair permits are issued in 24 hours or less.

TIPS FOR HOMEOWNERS/COMMERCIAL PROPERTY MANAGERS

- Most repair work that requires a permit will need to be done by a contractor licensed in North Carolina.
- The permit will be issued to the contractor (or the homeowner, if the homeowner is acting as the contractor), and any required inspections will be coordinated through the contractor. The best first step is to select a contractor, who will be familiar with the process and will establish a scope of work.
- Not sure if your repair work requires a contractor? Have other questions about the process? We have staff who specialize in residential and commercial repair work available to answer questions and offer guidance. Contact our Residential Technical Assistance Center (RTAC) or our Commercial Technical Assistance Center (CTAC) – contact information below.

TIPS FOR CONTRACTORS DOING EMERGENCY REPAIRS

- The quickest way to obtain a permit is to apply for a new permit using your online contractor login (webpermit.mecklenburgcountync.gov). You may also apply in person at our office, but processing may be slower than applying online.
- Have questions about the scope of work or the process? our Residential Technical Assistance Center (RTAC) or our Commercial Technical Assistance Center (CTAC) – contact information below.

CONTACT US

Contact a member of our Residential Technical Assistance Center (RTAC) or our Commercial Technical Assistance Center (CTAC) by calling 980-314-CODE and following the prompts for “technical assistance.”