Mecklenburg County
May 17, 2016
@ 3:00 p.m.
Agenda

Building-Development Commission

1. BDC Meeting Minutes Approved

2. BDC Member and Industry Association Issues……..Jonathan Bahr
   - Communicating with Customers and Associations

3. Public Attendee Issues

4. Building Safety Month & Code Heroes…….Jim Bartl & Shannon Clubb

5. HCDT / BIM-IPD Update……...Howard Grindstaff

6. Gartner / Task Force Recommendations – Progress Update……..Jim Bartl

7. Open Counter Review……..Patrick Granson & Sophia Hollingsworth

8. April Department Statistics Review…….Jim Bartl

9. Department Initiatives Report…….Jim Bartl

10. Adjourn

The next **BDC Meeting** is scheduled for **3:00 p.m., June 21st 2016** at our new location.

2145 Suttle Avenue, Charlotte, NC 28208
Hal Marshall Conference Room, 4th Floor

BUILDING DEVELOPMENT COMMISSION
Minutes of April 19, 2016 Meeting

Jonathan Bahr opened the Building-Development Commission (BDC) meeting at 3:00 p.m. on Tuesday, April 19th 2016.

Present: Jonathan Bahr, Travis Haston, Chad Askew, Tom Brasse, Melanie Coyne, Scott Shelton, Ben Simpson, Michael Stephenson, Rodney Kiser, Hal Hester and Wanda Towler

Absent: Rob Belisle and John Taylor

1. MINUTES APPROVED

Melanie Coyne made the motion to approve the minutes from the March 15th Building Development Commission Meeting; seconded by Chad Askew. The motion passed unanimously.

2. BDC MEMBER ISSUES & INDUSTRY ASSOCIATION ISSUES

BDC Chair, Jonathan Bahr asked members if they are keeping their respective industry associations informed on Code Enforcement news distributed by the Department. He then asked that BDC to bring member and industry association issues to the discussion.

GCAA Representative Michael Stephenson, read two issues on behalf of the GCAA saying that the GCAA and the Department are working on issues with electrical inspections and low voltage wiring. David Gieser, Director of Inspections said the Department is working on the expansion/refinement of the current SOP.
The second issue Michael described is that The Mega Team approach has been well received by the apartment community. There is great interest by the industry to start expanding the program by lowering the requirements for qualification. There are many large projects that fall short of the existing Mega-Team requirements but include many, if not all, of the complications associated with the large Podium projects such as phasing, mixed use and/or podium construction. These projects fall between the large Podium developments and the Garden Style developments. Some Contractors working on these in-between projects have commented that they are having problems getting their units inspected in the quantity necessary to keep up with production, even when utilizing the Inspections by Appointment and the Overtime Inspections programs. This effects the contractors in two ways: it makes it difficult to keep the project on schedule and it makes it difficult to fully utilize their subcontractors. Not being able to keep their subs fully utilized comes with the risk that the subs will move on to other jobs where they can mobilize their entire crew, thus decreasing the manpower available to the contactor and putting the project further behind schedule. The industry understands that the Mega-Team approach needs to be properly staffed and that this takes time, but would like to see the program expanded even if it is done in small increments. The GCAA appreciates MCCE's willingness to work with the apartment development community and we appreciate their willingness to review projects that fall a little short of the Mega Team requirements to see if the projects can be worked into the program.

CHACA Representative, Scott Shelton noted a recent call to an inspector who indicated having 56 inspections that day. Scott asked if this is becoming the new normal and recalled a time in which 16 inspections per day was a good average.
David Gieser agreed 16 inspections per day is a good average to have. Inspections staff have loaded itineraries and are very busy now.

BDC Vice-Chair, Travis Haston asked if this volume is occurring in all trades or just the mechanical trade.
David Gieser said the largest volume is in mechanical and electrical itineraries today, although, all trades are busy now.

HBA Representative, Tom Brasse following up from an earlier email said that, the City is refusing to allow any sort of surety (Bond, LOC, Cash, Goats, etc.) for BMP ponds in select situations as determined by City Engineering staff. Due to the hold system, even if you pass all County inspections and City inspections, the City can keep their hold on a building if there is something they want completed, even if it has nothing to do with the building permitted. This can be a problem if there is a large site with undisturbed areas that have nothing to do with the building permitted and the City uses the hold to forbid occupancy, even though it may make good logical sense to leave the pond in more of an erosion control state for a while. I think this may violate State statutes and is a hindrance to economic development in the County. I think City holds on a building permit should be limited to the building ONLY.

3. PUBLIC ATTENDEE ISSUES

No public attendee issues.

4. AMENDED REPORT FROM BEST PRACTICE

Jim Bartl followed up on an email and attachment BDC Members previously received containing an amended report and the following changes:

- *If an OnSchedule project fails a 3rd cycle, an exit review meeting is required, as well as a 4th cycle entry meeting. That requirement repeats for any added cycles thereafter.*
- *The Department will work on automating identification of repeat gate offenders (AE's who have a track record of incomplete gate submittals). Their status would change and require a preliminary review on all projects.*
- *The Department will add RTAP expedited review to superior performer benefits, <u>only for RTAP's that are field inspection driven</u> (not for owner driven RTAP's).*
- *Plan reviewers participating in "1st time customer" preliminary reviews will reach out to the parallel LDP two (2) weeks later to see if they have any questions.*

Jim asked members if they had questions. No questions were posed. Jim went on to say that three of these can be implemented within 60-90 days and if BDC members are okay moving this forward, we can break it out in two batches. Batch one will include those we can implement now; putting them in Best Practice for AEs to begin mobilization. We will continue working on the second batch of those requiring automation and get back to you with that.

Jim noted this does not address another issue in which we began working last week. The Department is working with a small group of local AE firms on Revit Best Practice issues. The Department will talk to these AE representatives about the problem, get their perspective on what we are wrestling with and then will send around to you and all participants of the 1/9/15 AE Best Practice meeting, at a future date.

5. POSSE-WINCHESTER DELIVERY SCHEDULE

Erica Nesbitt, IT Manager described the POSSE-Winchester delivery date is now slated for July 22nd vs. March. Changes have had to be made to the timeline to adjust for quality control in hopes of fewer post process issues. Winchester is an internet application with new workflows which will impact services provided. It will provide quality customer service with the assistance of reporting, upgrades and automates testing procedures.

Ben Simpson asked what the holdup has been. Erica stated that they didn't have an understanding of what was currently in place/needed. It's about installing Winchester in a large environment including interface with other systems having a large impact on the user.

Tom Brasse asked if we are the largest client and is this a sustainable platform for continued growth? Erica stated that a plan is in place for a 29 point to point integration (a middle integration layer).

Erica introduced Lisa Young, Project Manager. Lisa will provide an update the end of July after the implementation date and feels Winchester is a good product.

6. QUARTERLY REPORTS

Tommy Rowland presented first quarterly reports as listed below:

Commercial Plan Review Report

Part I: 71% of projects pass on 1st rev'w (down from 75%); 82% passed on 2nd rev'w (down from 93%); Pass rates on 1st review by trade: Building up at 82% (was 81%); Electrical down at 86% (was 88%); Mechanical down at 81% (was 89%); Plumbing down at 81% (was 89%);
Part II: most common defects:

- Bldg: Appendix B, exit related (2), UL assembly, hardware, use & occupancy classification.
- Elec: services/feeders, general, branch circuits, grounding/bonding, motors, ref'g eqpt, class 1 locations
- Mech: eqpt locations, fresh air req't, exhausts system, duct systems, gas eqpt, gas piping
- Plbg: plbg syst inst'l, sanitary drainage piping, venting, water distr piping & mat'ls, traps & interceptors.

Part III: use of "approved as noted" (AAN) at 32% by all trades on average (last quarter was 34%)

- biggest users; CFD (79%) and MCFM (74%)
- critical path users: Bldg-32% (was 31%), Elec-14% (was 16%), Mech-11% (was 17%), Plbg-17% (was 21%). Bldg & Elec about same, M/P down 4-6%.

Code Compliance Report

- Rough/finish % split varies, some up, some down
  - Bldg; rough @ 40.38% (was 39.29%), finish @ 15.09% (was 18.93%)
  - Elec; rough @ 23.94% (was 22.93%), finish @ 50.21% (was 50.75%)
  - Mech; rough @ 32.13% (was 33.4%), finish @ 47.96% (was 50.61%)
  - Plbg; rough @ 26.79% (was 30.60%), finish @ 40.78% (was 36.14%)
- "Top 20" repeating topics; Building at 80%, Electrical at 75%, Mech at 95% and Plbg at 80%

Consistency Team Report

- Building: held three sets of meetings this quarter.
  - Bldg-Residential: addressed a total of 28 questions; contractor attendance averaged 21 at each meeting.
  - Bldg-Commercial: addressed a total of 19 questions; 4 industry persons attended the March meeting.
- Electrical: the January consistency meeting addressed 35 questions, with 14 contractors attending.

- February and March meetings were replaced with 4 hour sessions (each) on the 2014 NC Electrical Code, with over 30 contractors and PE's attending those sessions.

- Mechanical/Fuel Gas: held three consistency meetings. In total, the meetings addressed 13 topics. Contractor attendance averaged 2-3 persons.
- Plumbing: held three consistency meetings. In total, the meetings addressed 15 topics. Contractor attendance averaged 2 persons.

Technical Advisory Board Quarterly Report

There was no TAB meeting held the last quarter. A request for topics or items for discussion was sent out to the members and staff on March 15, 2016. No items or topics were submitted.

Code Interpretation Quarterly Newsletter

At the end of April, we will publish the edition covering changes in January-February-March. This issue will also highlight recent clarifications to our consistency policy and an upcoming brown-bag luncheon training for customers on consistency issues and how to navigate them.

7. QUARTERLY BDC BULLETIN EXERCISE

Previous bulletin topics:

April, 2014	July, 2014	October, 2014	February 2015
CA web search engine available Customer Service Center design project work BDC Select Comm to meet with industry IRT Subcommittee recommendations to add inspector positions.	Customer Service Center project status. Phased Occupancy best practice summary. Select Committee status and follow up Task Force work. Overview of the Department's work.	AE-GC-Builder Task Force startup and progress. MF electrical service revised DOI interpretation. Reminder on paperless review process. AE feedback tool Fy14 results. BDC Select Committee completes assignment	Gartner Report status. AE-GC-Builder Task Force Recommendations Best Practice summaries HCD Team progress Fy16 budget process completes assignment
April, 2015	**July, 2015**	**October 2015**	**January 2016**
New BDC members Customer Service Center dev elopement update LUESA office location move Subcommittee continuing work on Task Force recommendations	Mega Multifamily Inspections Team update Code Compliance Task Force completes assignment Code Interpretation Quarterly Newsletter New Director of Inspections. Fy16 budget approval	New BDC members HB255 & impact on P&I process Suttle Ave move and opening of customer service center Tracking progress on advancing Gartner/Task Force recommendations Building with our Veterans	Inspections realignment Customer Service Center opens at Suttle Ave Quarterly Reports indicate many repeating defects BOCC approves adding 20 positions

April, 2016
Status of filling vacant Inspector and Plan Reviewer positions Director Transition Impact of Suttle Avenue for our customers AE Best Practice and how it benefits all customers Customer survey launch to define process/tech training.

8. DEPARTMENT STATISTICS AND INITIATIVES REPORT

March, 2016 Statistics

Permit Revenue:

- March permit (only) rev - $2,292,885, compares to February permit (only) rev - $2,114,067,
- Fy16 budget projected monthly permit rev = $1,953,190; so March is $339.7k above projection
- YTD permit rev = $18,809,307 is above projection ($17,578,712) by $1,230,594 or 7%.

Construction Value of Permits Issued:

- Report temporarily suspended.

Permits Issued:

	Feb	March	3 Month Trend
Residential	4111	5104	3756/3829/4111/5104
Commercial	2519	2693	2120/2103/2519/2693
Other (Fire/Zone)	365	318	234/302/365/318
Total	6995	8115	6110/6234/6995/8115

- Changes (Feb-March); Residential up 24%; commercial up 7%; total up 16%

Inspection Activity: Inspections Performed

Insp. Req.	Feb	March	Insp. Perf.	Feb	March	% Change
Bldg.	7194	8374	**Bldg.**	7182	8244	+14.8%
Elec.	7495	8643	**Elec.**	7038	7760	+10.25%
Mech.	3960	4369	**Mech.**	3788	3984	+5.1%
Plbg.	3104	3821	**Plbg.**	2843	3322	+16.85%

Total	21,753	25,207	**Total**	20,851	23,310	+11.8%

- Changes (Feb-March): requests up 15.88%; inspect performed up 11.8% (trades ranging 5% to 17%)
- Insp performed were 92.47% of insp requested

Inspection Activity: Inspections Response Time (new IRT report)

Insp. Resp. Time	OnTime %		Total % After 24 Hrs. Late		Total % After 48 Hrs. Late		Average Resp. in Days	
	Feb	**Mar**	**Feb**	**Mar**	**Feb**	**Mar**	**Feb**	**Mar**
Bldg	77.1	77.0	93.8	94.1	98.5	98.9	1.30	1.29
Elec.	61.0	60.2	90.4	89.6	98.4	98.3	1.50	1.51
Mech.	73.9	68.2	94.1	94.0	98.3	98.7	1.35	1.46
Plbg.	71.0	67.6	94.6	91.6	99.0	98.6	1.43	1.43
Total	70.1	67.6	92.8	91.6	98.5	98.6	1.39	1.43

- Bldg same, Elec down <1%, Mech down 5.7% and Plbg down >2%
- Per the BDC Performance Goal agreement (7/20/2010), the goal range is **85-90%; so the March average is currently 17.4% below goal range.**

Inspection Pass Rates for March, 2016:

OVERALL MONTHLY AV'G @ 82.41% in March, compared to 81.45% in February

Bldg: February – 74.37%
March – 76.28%

Elec: February – 80.14%
March – 81.56%

Mech: February – 85.17%
March – 85.37%

Plbg: February – 91.81%
March – 90.75%

- Building up 2%-, Elec up 1.5%-, Mech up <1%, Plbg down 1%+
- Overall average up <1%+ from last month, well above the 75-80% goal range.

CTAC and On Schedule Numbers for March, 2016

CTAC:

- 110 first reviews, compared to 154 in February
- Projects approval rate (pass/fail) – 70%
- CTAC was 37% of OnSch (*) first review volume; (110/110+188 = 298) = 36.9%
  *CTAC as a % of OnSch is based on the total of only scheduled and Express projects

On Schedule:

- September, 14: 189 -1st rev'w projects; on time/early–92% all trades, 94.75%B/E/M/P only
- October, 14: 239 -1st rev'w projects; on time/early–95% all trades, 94%B/E/M/P only
- November, 14: 194 -1st rev'w projects; on time/early–95.6% all trades, 95.25% on B/E/M/P only

- December, 14: 203 -1st rev'w projects; on time/early–95.25% all trades, 94.25% on B/E/M/P only
- January, 15: 185 -1st rev'w projects; on time/early–92.88% all trades, 93.5% on B/E/M/P only
- February, 15: 192 -1st rev'w projects; on time/early–94.75% all trades, 96.5% on B/E/M/P only
- March, 15: 210 -1st rev'w projects; on time/early–95.1% all trades, 97.5% on B/E/M/P only
- April, 15: 240 -1st rev'w projects; on time/early–91.5% all trades, 96.75% on B/E/M/P only
- May, 15: 238 -1st rev'w projects; on time/early–95% all trades, 94.75% on B/E/M/P only
- June, 15: 251 -1st rev'w projects; on time/early–94.95% all trades, 95.82% on B/E/M/P only
- July, 15: 218 -1st rev'w projects; on time/early–91.1% all trades, 90.75% on B/E/M/P only
- August, 15: 215 -1st rev'w projects; on time/early–91.5% all trades, 93% on B/E/M/P only
- September, 15: 235 -1st rev'w projects; on time/early–87.12% all trades, 92.5% on B/E/M/P only
- October, 15: 229 -1st rev'w projects; on time/early–91.79% all trades, 91.62% on B/E/M/P only
- November, 15: 220 -1st rev'w projects; on time/early–93% all trades, 92% on B/E/M/P only
- December, 15: 224 -1st rev'w projects; on time/early–89.4% all trades, 90.75% on B/E/M/P only
- January, 16: 188 -1st rev'w projects; on time/early–85.85% all trades, 84.64% on B/E/M/P only
- February, 16: 219 -1st rev'w projects; on time/early–84.88% all trades, 82.75% on B/E/M/P only
- March, 16: 241 -1st rev'w projects; on time/early–84% all trades, 85.25% on B/E/M/P only

Booking Lead Times

- On Schedule Projects: **for reporting chart posted on line**, on April 4, 2016, showed
  - 1-2 hr projects; at 2 work days booking lead, except MP-5 work days
  - 3-4 hr projects; at 2 work days lead, except MP-14 work days
  - 5-8 hr projects; at 2-3 work days lead, except, bldg-11, Elec-13, MP-18, CMUD-19, Env't Hlth – 8 and CLT Zon'g -16.
- CTAC plan review turnaround time; BEMP at 7 work days, and all others at 1 day.
- Express Rev'w booking lead time; 5 work days for small projects, 9 work days for large projects

Various Department Initiatives & Follow up from BDC March Meeting

Budget presentation follow up

- The FY17 budget proposal has been sent to the OMB and the CM's office (a part of the LUESA overall FY17 budget proposal). This included two fee adjustment recommendations; the 5% discussed in March and the final increase in demo from 2012. Submitted proposal should be final June 7th 2016.

Industry brown bag lunch on consistency

- On April 29th Code Enforcement will host a "bring your own" brown bag luncheon on Consistency. The meeting will start at 12:30 pm and be held on the 4th floor of our office in the Pine/Frazer Training Room.
  - This follows through on AE-GC-Builder TF topic #14-Consistency, recommendation #2.
  - A notification blast went out to customer on April 15.
  - The Code Administrators look forward to seeing you there so we can continue to improve our partnerships within the industry and community we all serve.

Construction Valuation Data Report Fix

- This regards chasing down the construction val reporting error, likely related to "deferred" permit status.
- Key steps to cover include the following

  - Research POSSE report programming and determine how far back the problem goes (*10 years*). Test initially to verify if it is limited to Construction Value Permitted (*we believe the problem was caused when a permit was deferred, they have also identified fix for the issue*.)
  - Identify the report programming revisions required to fix.
  - Hire an independent 3rd party to verify a) the fix worked and b) the problem had no impact on previous reports involving fees validated, permit counts or inspection counts.
- Status: research completed to date *indicated above in italics*. Final audit delayed until Winchester upgrade is completed (tentatively late June to mid July); thereafter the Dept will work with Best Practice Management (BPM) and the agency that the county uses for these types of audits.
  - Final report date back to BDC to be confirmed.

Mega Multifamily Inspection Team and Inspections Realignment Project Status

- Phase I – Mega Multifamily Team progress; Additional team members added (one electrical inspector and one building inspector). Actively recruiting one additional building inspector. Once last position is filled, we will be fully staffed for Phase II. Project volume is still ahead of projections, but the team is meeting demands.
- Phase II – converting N-S Teams to Commercial Team and Residential Team; Training is nearing completion and our team members are working on final certifications. Some M and P trades on the Commercial team may need additional level III exposure following roll-out to complete certification, but all territories are covered and we have contingencies in place to assure meeting customer demand, such as back-up from Residential and Mega team and temporarily overlapping territories.
- Phase III – combining Mega plan review and inspections; work starts on this in Fy17.

Follow up on Gartner/Task Force recommendations discussion will be reported in May's BDC meeting. Progress Tracking Chart sent to all members prior to May's meeting.

Follow up on the 2014 Service Delivery Enhancement proposal; update to BDC on the work of the HCDT will occur in May's BDC meeting.

No Manager or CA added comments.

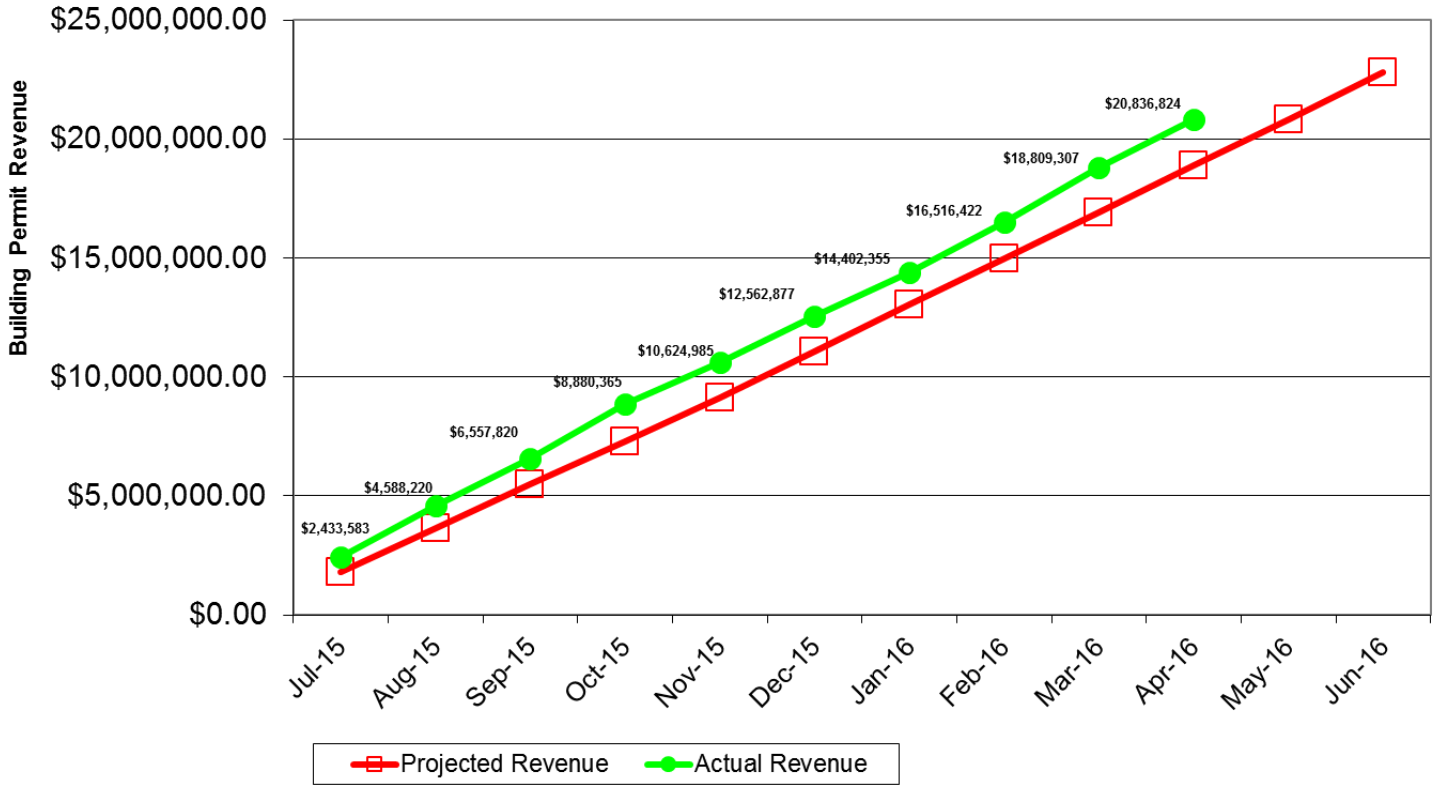
Jonathan Bahr asked all BDC members to confirm their summer attendance based on vacation schedules.

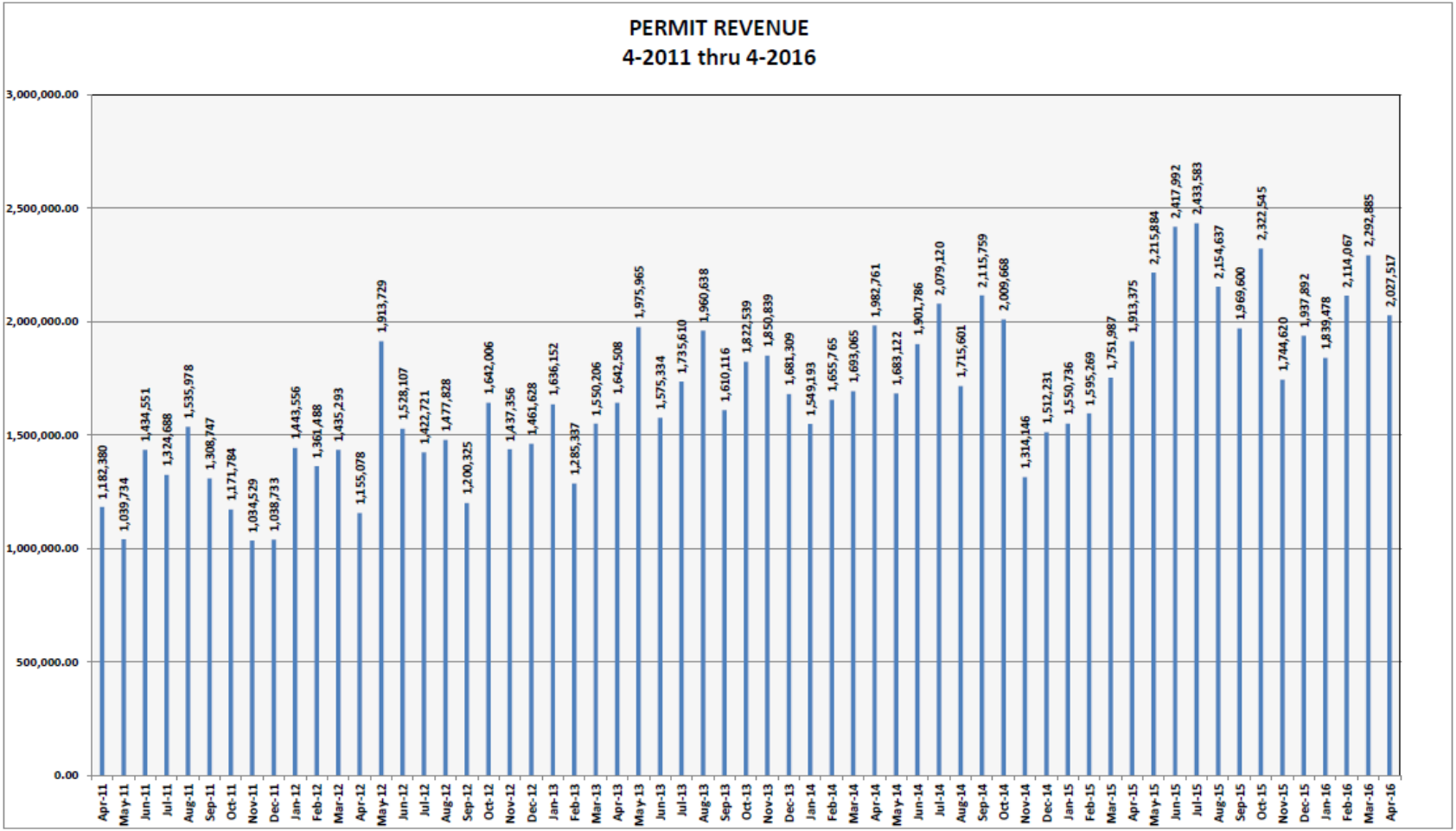
9. Adjournment

The April 19th meeting of the Building Development Commission adjourned at 4:02 p.m. The next meeting of the Building Development Commission is scheduled for Tuesday, May 17th, 2016.

Building Permit Revenue
Fiscal YTD

INCREASE/DECREASE
April 2016 Permit Revenue = $2,027,517
FY16 Year-To-Date Permit Revenue = $20,836,824
6.7% above Projected YTD Permit Revenue

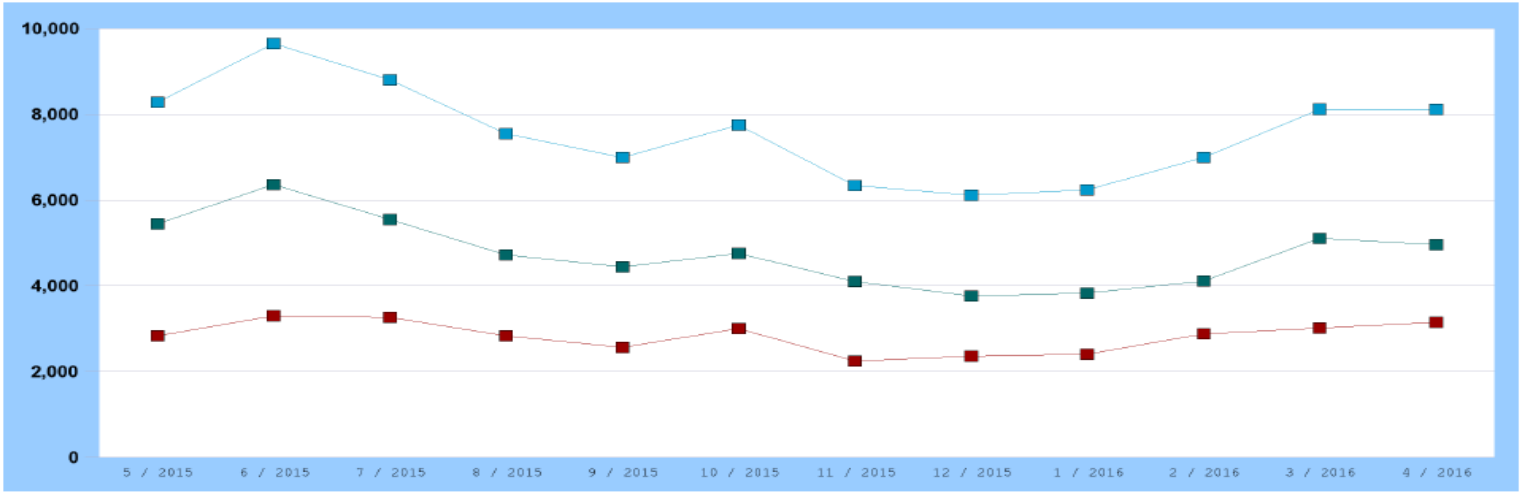



PERMIT REVENUE
4-2011 thru 4-2016
3,000,000.00
2,500,000.00
2,000,000.00
1,500,000.00
1,000,000.00
500,000.00
0.00
Apr-11 1,182,380
May-11 1,039,734
Jun-11 1,434,551
Jul-11 1,324,688
Aug-11 1,535,978
Sep-11 1,308,747
Oct-11 1,171,784
Nov-11 1,034,529
Dec-11 1,038,733
Jan-12 1,443,556
Feb-12 1,361,488
Mar-12 1,435,293
Apr-12 1,155,078
May-12 1,913,729
Jun-12 1,528,107
Jul-12 1,422,721
Aug-12 1,477,828
Sep-12 1,200,325
Oct-12 1,642,006
Nov-12 1,437,356
Dec-12 1,461,628
Jan-13 1,636,152
Feb-13 1,285,337
Mar-13 1,550,206
Apr-13 1,642,508
May-13 1,975,965
Jun-13 1,575,334
Jul-13 1,735,610
Aug-13 1,960,638
Sep-13 1,610,116
Oct-13 1,822,539
Nov-13 1,850,839
Dec-13 1,681,309
Jan-14 1,549,193
Feb-14 1,655,765
Mar-14 1,693,065
Apr-14 1,982,761
May-14 1,683,122
Jun-14 1,901,786
Jul-14 2,079,120
Aug-14 1,715,601
Sep-14 2,115,759
Oct-14 2,009,668
Nov-14 1,314,146
Dec-14 1,512,231
Jan-15 1,550,736
Feb-15 1,595,269
Mar-15 1,751,987
Apr-15 1,913,375
May-15 2,215,884
Jun-15 2,417,992
Jul-15 2,433,583
Aug-15 2,154,637
Sep-15 1,969,600
Oct-15 2,322,545
Nov-15 1,744,620
Dec-15 1,937,892
Jan-16 1,839,478
Feb-16 2,114,067
Mar-16 2,292,885
Apr-16 2,027,517

Permits Issued April 2016

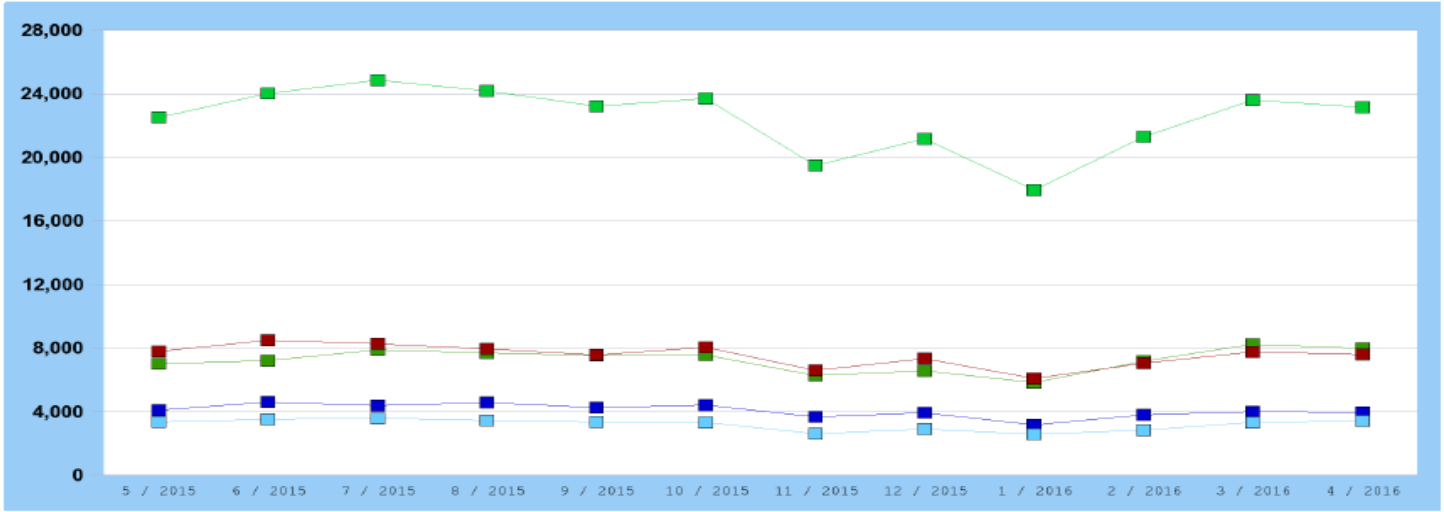
Residential down	3%
Commercial up	4.5%
Total up	16%

Residential FYTD 2016 April	45,294	Residential FYTD 2015 April	44,372
Commercial FYTD 2016 April	24,362	Commercial FYTD 2015 April	27,771
Total Permits Issued FYTD 2016 April	72,999	Total Permits Issued FYTD 2015 April	76,965



Inspections Performed April 2016

Increase/Decrease -1.5%



INSPECTION RESPONSE TIME (IRT) April 2016

Building

Description	Average Overall Response Time in Days	Average Overall Response Time in Days	% On Time	% On Time	% Within One Day Late	% Within One Day Late	% Within Two Days Late	% Within Two Days Late
Monthname	Apr	Mar	Apr	Mar	Apr	Mar	Apr	Mar
Value	1.28	1.29	79.34	76.96	94.68	94.06	98.8	98.91

Mechanical

Description	Average Overall Response Time in Days	Average Overall Response Time in Days	% On Time	% On Time	% Within One Day Late	% Within One Day Late	% Within Two Days Late	% Within Two Days Late
Monthname	Apr	Mar	Apr	Mar	Apr	Mar	Apr	Mar
Value	1.4	1.46	68.89	68.2	92.81	93.98	98.5	98.69

Electrical

Description	Average Overall Response Time in Days	Average Overall Response Time in Days	% On Time	% On Time	% Within One Day Late	% Within One Day Late	% Within Two Days Late	% Within Two Days Late
Monthname	Apr	Mar	Apr	Mar	Apr	Mar	Apr	Mar
Value	1.41	1.51	65.69	60.23	93.84	89.63	99.01	98.33

Plumbing

Description	Average Overall Response Time in Days	Average Overall Response Time in Days	% On Time	% On Time	% Within One Day Late	% Within One Day Late	% Within Two Days Late	% Within Two Days Late
Monthname	Apr	Mar	Apr	Mar	Apr	Mar	Apr	Mar
Value	1.43	1.5	67.62	63.34	91	88.09	98.37	98.41

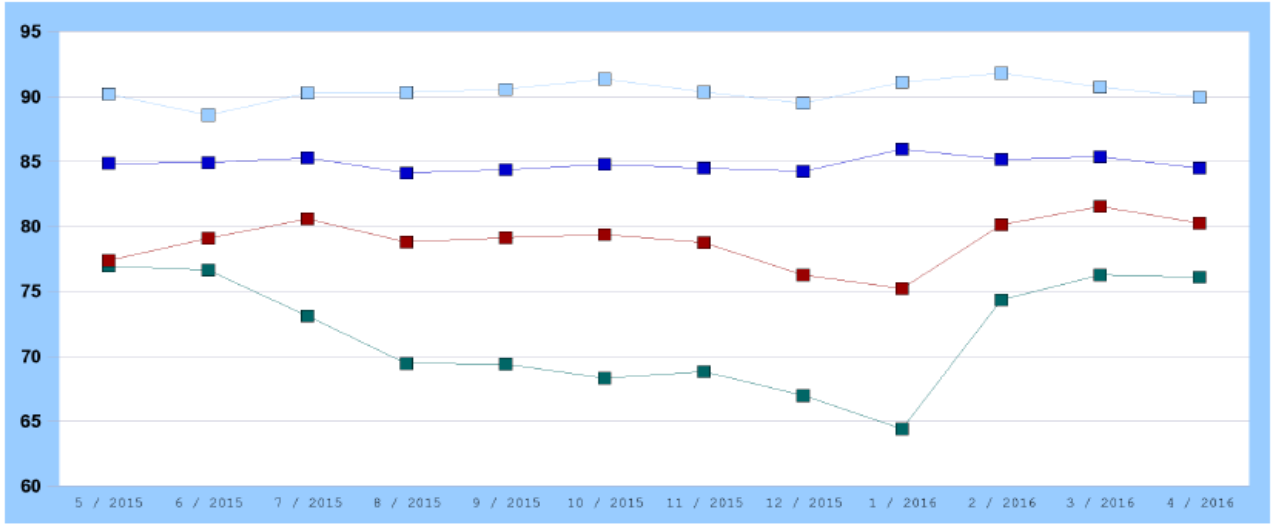
Description	Average Overall Response Time in Days	Average Overall Response Time in Days	% On Time	% On Time	% Within One Day Late	% Within One Day Late	% Within Two Days Late	% Within Two Days Late
Monthname	Apr	Mar	Apr	Mar	Apr	Mar	Apr	Mar
Value	1.37	1.43	70.99	67.62	93.48	91.62	98.75	98.6

Inspection Pass Rate Report April 2016

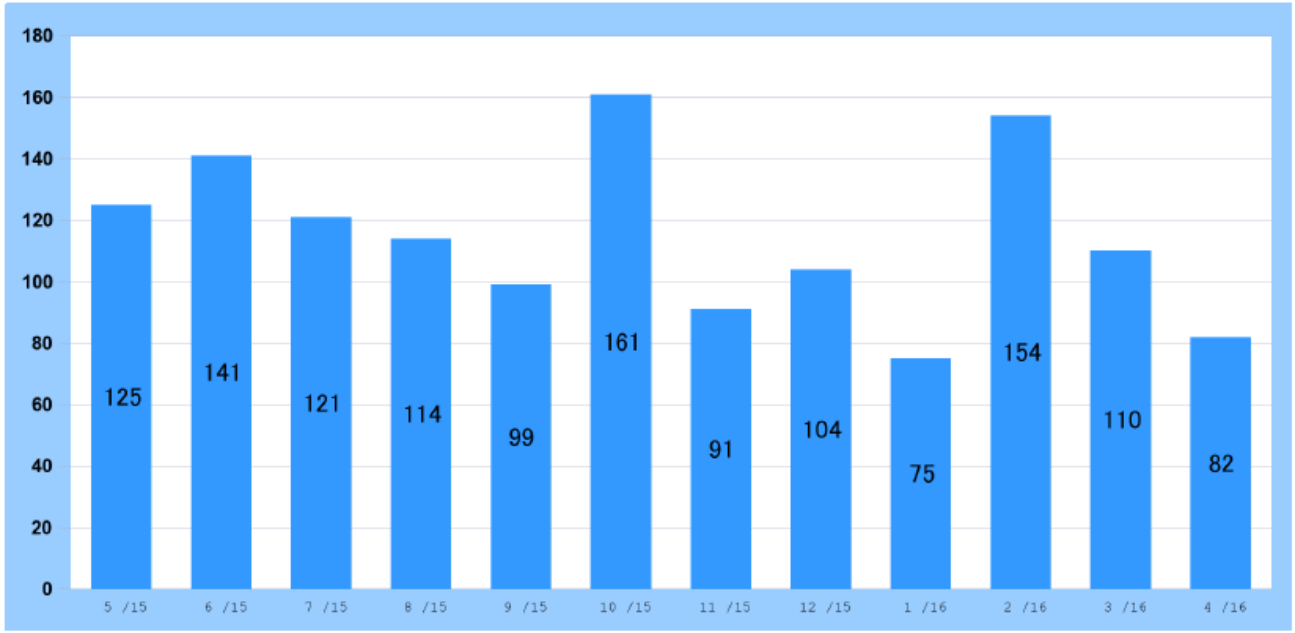
Building	76.08%
Electrical	80.26%
Plumbing	89.92%
Mechanical	84.48%

Overall: dn <1%

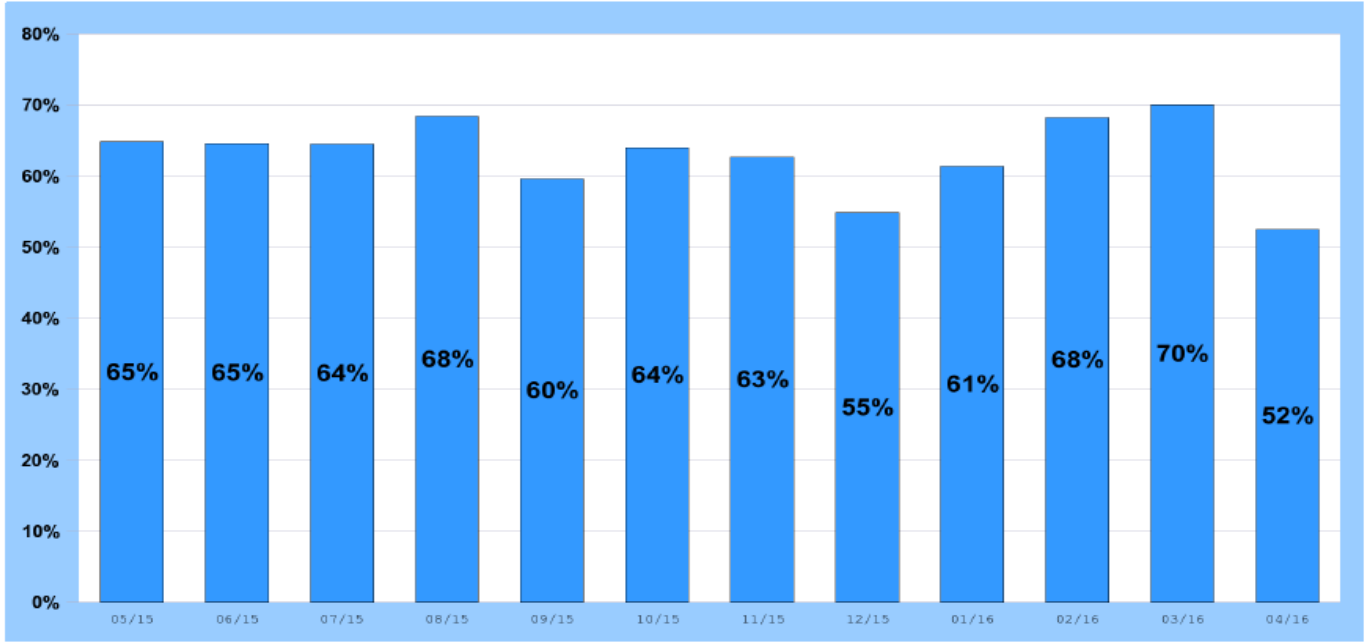
Building Electrical Plumbing Mechanical



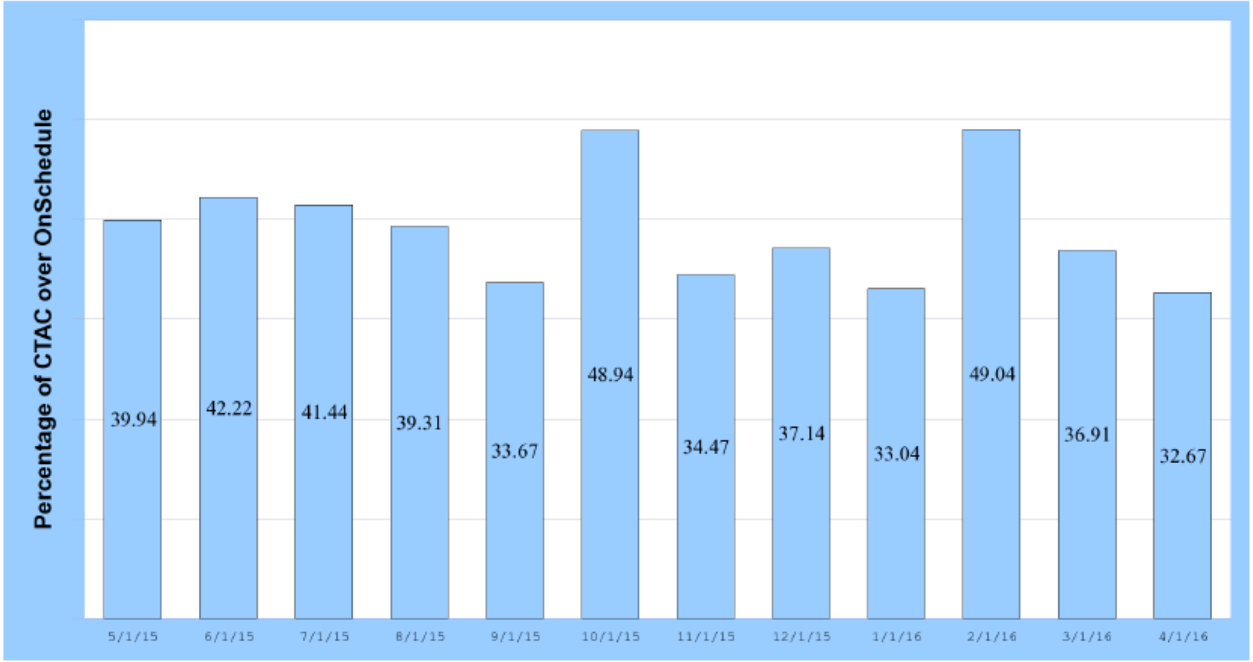
CTAC Total # of Projects Reviewed April 2016



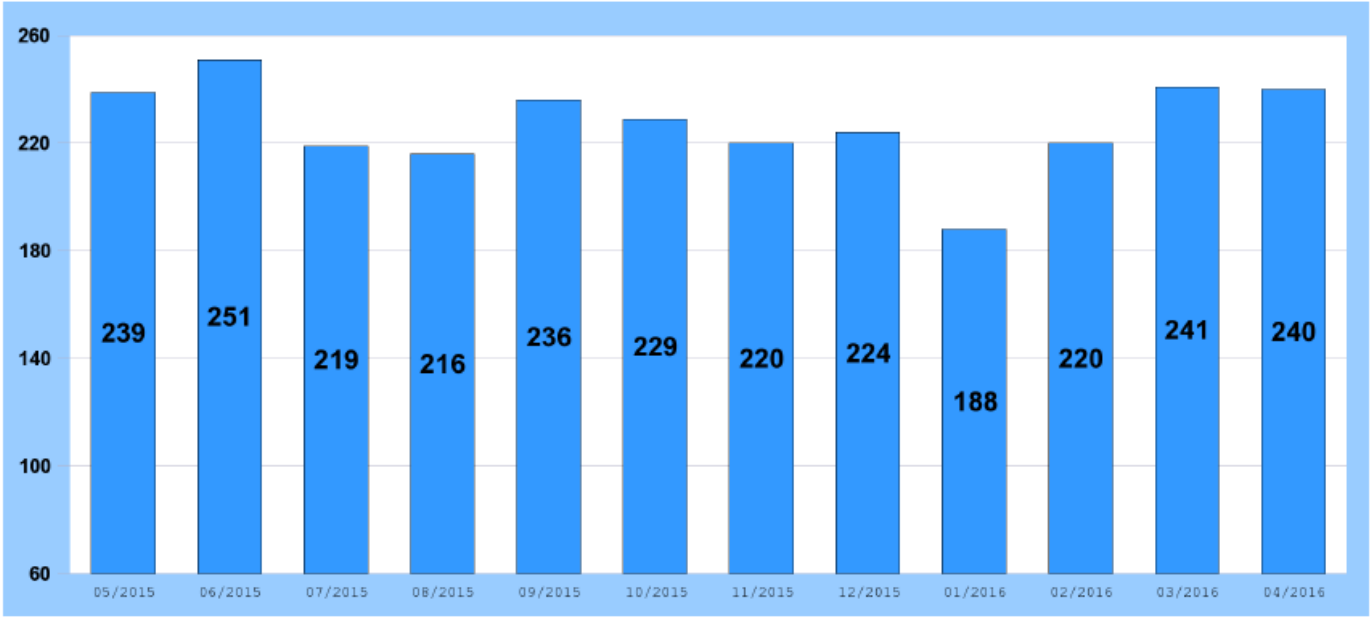
CTAC Approval Rate April 2016



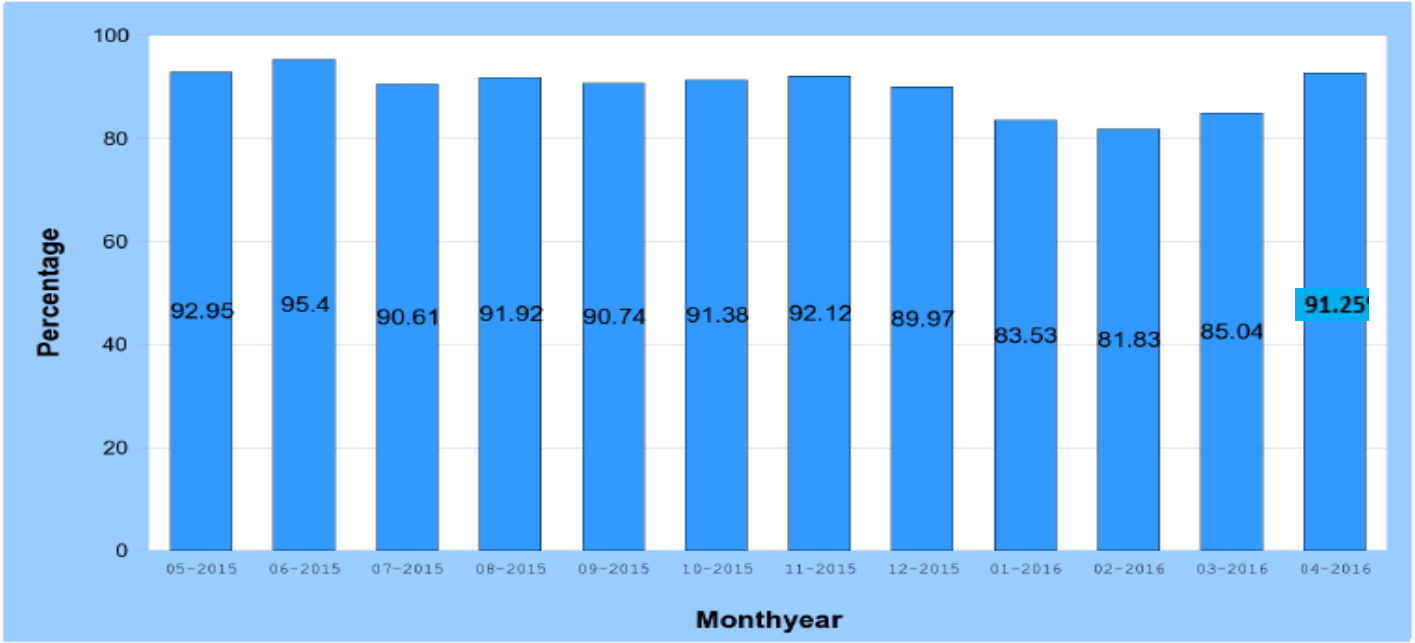
Percentage of CTAC of OnSchedule and Express Apr 2016



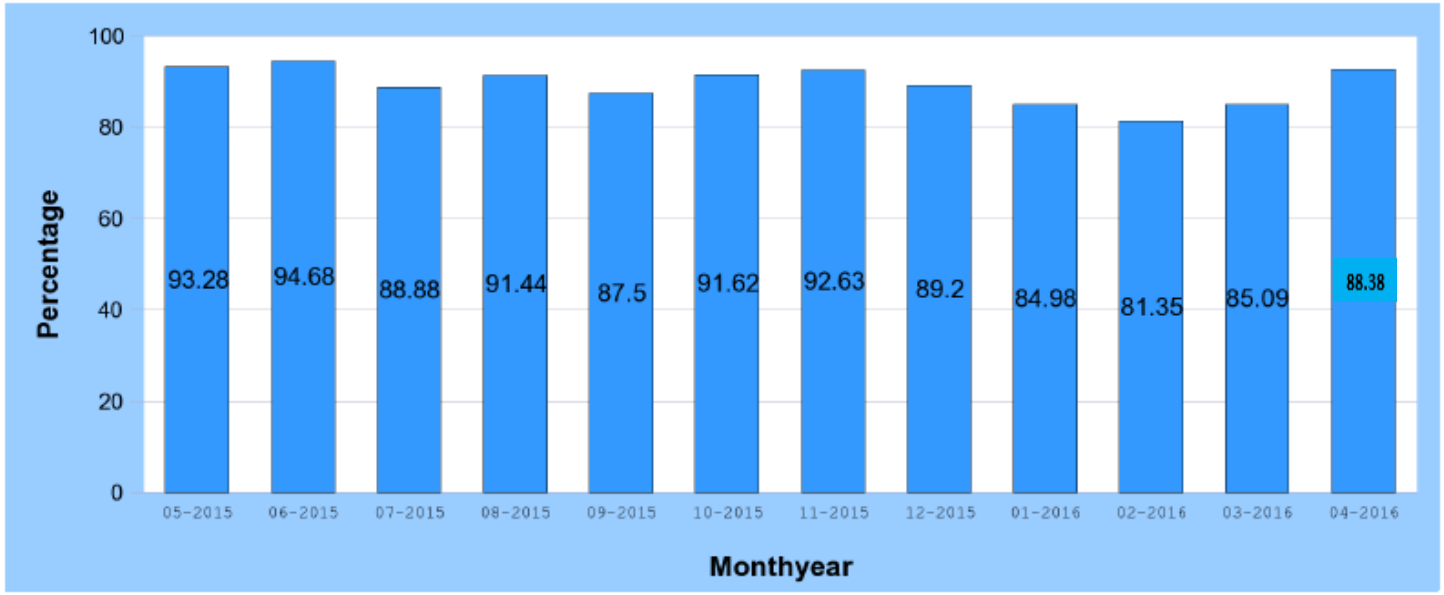
OnSchedule 1st Reviews April 2016



On Time/Early BEMP April 2016

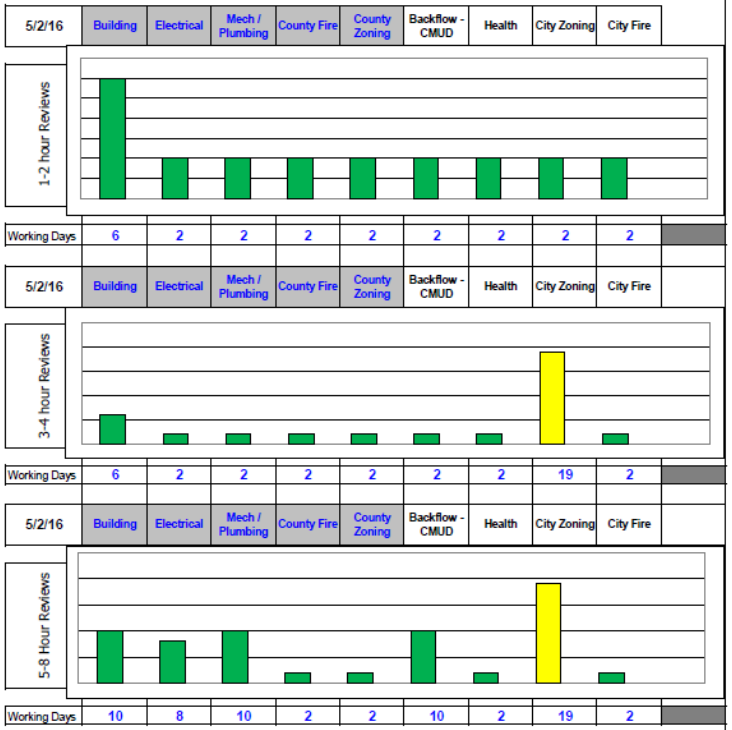


On Time/Early All Trades April 2016



May 2, 2016

Plan Review Lead Times for OnSchedule Review



Green: Booking Lead Times within 2 weeks (10 - 14 work days = The Goal)
Yellow: Booking Lead Times within 3-4 weeks (15 - 20 work days)
Red: Booking Lead Times exceeds 4 weeks (21 work days or greater)

All booking lead times indicated are a snapshot in time on the date specified.
The actual booking lead time may vary on the day you submit the OnSchedule Application.

May 2, 2016

Express Review

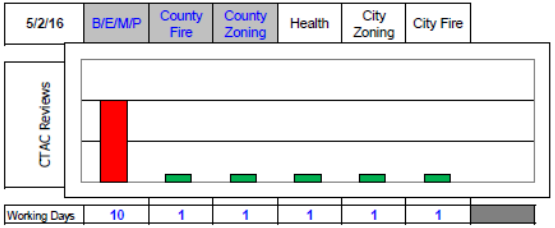
Appointments are available for:

Small projects in 5 working days

Large projects in 10 working days

Appointments are typically determined by the furthest lead time.
For Example: If M/P is 11 days, the project's appointment will be set at approximately 11 days.

Plan Review Lead Times for CTAC Review



Green: Review Turnaround Times are within CTAC goal of 5 days or less
Red: Review Turnaround Times exceed CTAC goal of 5 days or less