

Industrial Objectionable Odors Citizen's Log

Mecklenburg County Air Quality

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| Name |
| Address |
| <small>street</small> <small>city</small> <small>zip</small> |
| Phone |
| <small>daytime</small> <small>evening</small> |

| Date Odor Detected | Time and Duration Odor Detected <small>from (am or pm) to</small> | Where Odor Detected <small>list a physical address or location</small> | Describe Odor <small>Odor smelled of: or Similar to:</small> | Level of Odor <small>See table for rating</small> | Name of Person making Odor Observation |
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Level of Odor
1 = Slight
2 = Moderate
3 = Strong

In completing the Log, the following is information that will be helpful.

A. Expectations for Citizens Relaying Odor Complaints

- When odor is present during business hours - notify MCAQ by phone during the odor event.
For after-hours odors - Leave a voicemail message including your name, address, daytime phone number, where the odor was detected and a description. MCAQ will contact you during the following business day.
- Use the MCAQ Industrial Objectionable Odors Citizen's Log when provided by a MCAQ representative.
- Do not expect zero odors. Expect minimization of odors to the greatest extent practicable.
- Do not expect plant shutdown.
- Cooperate with the facility identified as the source of odor.
- Awareness that action by MCAQ to **require or force** a facility to minimize odors may not be possible given the evidence and the limitations of the applicable rules.
- Awareness that if not satisfied, civil action against a confirmed source of odor is at your discretion.

B MCAQ Contact Information

- Mecklenburg County Air Quality (MCAQ) can be contacted at 704-336-5430.
- MCAQ representatives are available during business hours (8 am - 5 pm).
- After hours, a voicemail message may be left for the next business day.

C. After Recording 10 Different Days of Odors (not necessarily consecutive days)

- MCAQ can be contacted during business hours for a follow-up to collect the completed log and/or to provide other information.

D. Additional Odor Log Forms

- Additional forms may be printed from the following internet address:
<https://www.mecknc.gov/LUESA/AirQuality/PermittingRegulations/Pages/Forms.aspx>