Smith Family BHUC

16,089 SF
First-ever Behavioral Health Urgent Care facility in Mecklenburg County

Mission and Vision

Founded in 2013, the Steve Smith Family Foundation provides hope and inspiration to those in need, while advancing causes close to the Smith family’s heart: promoting family health and wellness, and the awareness and prevention of domestic violence. The Steve Smith Family Foundation (SSFF) creates real change for real people.
Who We Serve

- Black or African American: 44%
- White: 36%
- Hispanic or Latino: 20%
- Female: 63%
- Male: 37%

Ages Range: 3 years of age and older

Foundation Programs:

- **Smith Family Wellness Center**: Providing medical and counseling services.
- **SSFF Virtual Learning Center**: (2020-2021 Academic year only) Served <113 CMS students, grades K-5, who were experiencing homelessness. Provided tutoring/academic support, transportation, meals and enrichment opportunities.
- **Smith Family After School Enrichment Program**: (2021-2022 Academic year) Serving up to 50 CMS students facing educational barriers, with after school social-emotional learning, transportation, meals and enrichment opportunities.

Smith Family Behavioral Health Urgent Care (BHUC)
Smith Family BHUC
PROVIDER OVERVIEW

DAYMARK
Recovery Services

- Provides care to approximately 900 Mecklenburg County citizens annually through offices in Forsyth, Iredell and Cabarrus Counties. Care includes, but not limited to, crisis stabilization, detox, medication admin., outpatient therapies.
- Has walk-in crisis centers and full-service outpatient centers in 30 counties in NC that have over 50 psychiatric providers and 300 therapists linked together through tele-health. Provided over 8,000 hospital diversions annually.
- Partner in reducing homelessness in their communities.

Hallmarks of Daymark:
- Behavioral Health Urgent Care (BHUC):
  - Advance Access
- Mobile Crisis
  - Facility Based Crisis
  - Outpatient Care

Smith Family BHUC
OVERVIEW

What is a Behavioral Health Urgent Care (BHUC)
A designated intervention/treatment location, known as a Behavioral Health Urgent Care (BHUC), is an alternative to any community hospital Emergency Department, where patients with urgent primary behavioral health needs will receive triage and referral.

- Can receive persons under involuntary commitment from law enforcement
- Can provide a comprehensive clinical assessment (CCA) 24/7/365 for adults and children
- Can provide a psychiatric assessment, with prescription for persons in a mental health crisis
- Can provide case management, resulting in an appropriate referral to a community partner/placement
- Can provide crisis stabilization and intervention for up to 23 hours per patient (can be longer if needed)
- Can assist local DSS in caring for children 15 years old and up for extended period
- Can assist in referral for detox if medically necessary
- Can lower the number of unnecessary emergency department visits
- Can be an excellent discharge plan for hospital emergency rooms and inpatient units.
Smith Family BHUC
SUMMARY OF SERVICES

- Rapid assessment/Diagnostic screening
- Short-term evaluation, stabilization and referral
- Medication evaluation, start and referral
- Brief Crisis Counseling
- Referral Mental Health and Substance Abuse Outpatient Treatment

- Referral Mental Health and Substance Abuse Outpatient Treatment
- Peer Support Coordination with other community resources
- Discharge planning and referral to community-based providers and other resources for follow-up care

Smith Family BHUC
FACILITY

616 Colonnade Drive
Charlotte, NC 28205
Smith Family BHUC
PARTNERSHIPS

* SSFF will also be working closely with Atrium and Novant Health Systems related to EMT and ED visits
Smith Family BHUC
PROJECTED TIMELINE

December 2021
Design & Permitting Process

January 2022 – December 2022
Construction

January 2023
Anticipate BHUC Operational

SCOPE OF PROJECT FUNDING

• $3.6M Construction/Upfit Budget
  • $2M Mecklenburg County commitment
  • $800,000 Alliance commitment
  • $800,000 SSFF commitment

• $1,633,250 Annual Operating Budget
  • $750K Mecklenburg County annual commitment
  • $500K Alliance annual commitment
  • $383,250 Projected billable service revenue

Questions?
Thank You