



Domestic Violence Resource Guide

for victims of intimate partner violence

For immediate, emergency assistance:

Police	911
Greater Charlotte Hope Line (24/7 confidential support)	980-771-4673
National Domestic Violence Hotline (TheHotline.org)	800-799-SAFE (7233)
National Teen Dating Violence Hotline (LovelsRespect.org)	866-331-9474
CHAT > LovelsRespect.org TEXT Love Is to 22522	

Additional Services:

Mecklenburg County Community Support Services Prevention and Intervention Services

(CSS.CharMeck.org)

Adult Victim Services *No fee 704-336-3210

- Individual and group counseling
- Crisis counseling
- Advocacy, information and referral
- Trauma-informed, evidence-based approaches
- Culturally sensitive services for Spanish speaking victims (Programa Confianza)

Children Services - HERO and Teen Dating Violence Programs *No fee

- Services for children and teen witnesses (2-18 yrs) 704-336-3210
- Individual and group counseling
- Trauma-informed, evidence-based approaches

REACH (Reaching to Educate Adolescents about Choices and Healthy relationships) *No fee 704-336-3210

- Counseling and educational program for teens (13-17 yrs)
- Support for domestic violence witnesses and those exhibiting controlling or abusive behaviors
- Weekly group sessions

Supervised Visitation and Safe Exchange Center *No fee 980-314-8680

- Provides secure supervised visits and safe exchanges for families
- Referral-based services from a variety of sources including court ordered, agencies, professionals, attorneys and self-referrals
- Interpreter services available

NOVA (New Options for Violent Actions) Batterers' Intervention Program 704-336-4344

- State certified program
- Initiating change in abuser behavior and exploring non-controlling and non-violent ways of relating



Safe Alliance

(SafeAlliance.org)

Domestic Violence Shelter *No fee

980-771-4673

- 24-Hour Crisis Hotline
- Emergency shelter for adults and children in imminent danger
- Recovery, trauma and parenting support groups
- Spanish speaking services

Victim Assistance - Court Services *No fee

980-771-4673

- Domestic violence protective order assistance
- Civil and criminal court accompaniment
- Crisis support, safety planning and photo-injury documentation
- Bi-lingual English and Spanish services

Sexual Trauma Crisis Line

980-771-4673

Additional Community Services

Florence Crittenton Services

704-372-4663

- Provides support to at-risk pregnant adolescents, women and their families

Mecklenburg County Department of Social Services

980-31-HELPS (43577)

- If you suspect child abuse or neglect, please call 24-hour hotline

Crisis Assistance Ministry

704-371-3001

- Provides emergency financial assistance, clothing, shoes and household items

Charlotte Center for Legal Advocacy

704-376-1600

- Civil legal assistance for low-income people in Charlotte Metropolitan/West-Central NC

Legal Aid of North Carolina

1-866-219-LANC (5262)

- Civil legal assistance for low-income people

Time Out Youth Center

704-334-8335

- Provides services to LGBTQ youth, families and couples

Domestic Violence Pet Sheltering Program

704-574-7784

- Victims will need an advocate for this service

Surrounding Battered Women Shelters

Cabarrus County, CVAN

704-788-2826

Gaston County

704-852-6000

Iredell County

704-872-3403

Union County

704-823-7233

Chester, Lancaster and York County

803-329-2800

