



MECKLENBURG COUNTY PUBLIC HEALTH COVID-19 Vaccine Record Information

Do you need an electronic record of your COVID-19 Vaccine(s)?

Mecklenburg County Health Department can no longer provide QR codes for direct access to the COVID-19 Vaccine Management System Portal. Follow these steps for access.

View your Vaccine Record on the CVMS (COVID-19 Vaccine Management System) Portal

1. Go to <https://covid19.ncdhhs.gov/vaccines/access-vaccine-portal>
2. Click "Access the COVID-19 Vaccine Portal".
3. Use the email address that you provided when you received your vaccine, **but add .covid19vaccine to the end** (for example: johndoe@gmail.com.covid19vaccine).
4. You will receive an email to complete your account set-up.
5. Once you have successfully logged in, select **MyDashboard** to view your vaccine record.

****If you did not provide an email address when you received your vaccine or if you need help, contact the NC COVID-19 Vaccine Help Center at (888) 675-4567 (7am - 7pm Monday - Friday, 8am - 4pm Saturday and Sunday).** You can also send a message via the link at the bottom of the portal login page.

Do you need a printed record of your COVID-19 Vaccine(s)?

For a paper copy with the state seal only or a duplicate COVID card visit the Mecklenburg County Health Department Medical Records office between 8am and 5pm Monday-Friday.

1. Proof of identification will be required.
2. Release of Information form will need to be completed.
3. COVID-19 screening and mask requirements are in effect.
4. Office Locations:
 - a. Southeast location: 249 Billingsley Road, Charlotte NC 28211
 - b. Northwest location: 2845 Beatties Ford Road, Charlotte NC 28216